

FROM: D. G. PASSENGER SALES  
 TO: ALL GSA & TRAVEL AGENTS  
 SUB.: IKA-EVN & V.V. COMFORT SEAT FARES

REF.: 41-300/1245  
 ISSUE DATE: 15 OCT 15



COMFORT SEAT FARES								
ROUTE	Currency	WEE3M	ZRT	IRT	DRT	ZOW	IOW	DOW
IKA-EVN	IRR	9,500,000	10,000,000	11,000,000	12,000,000	6,500,000	7,200,000	7,800,000
EVN-IKA	EUR	230	255	265	275	160	170	180
MAXIMUM STAY		3 MONTHS	ONE YEAR			NOT APPLICABLE		
OPEN RETURN		PERMITTED				NOT APPLICABLE		
TERMS AND CONDITIONS								
RESERVATION & TICKETING	Reservations & Ticketing for outbound sectors must be completed at the same time.							
ONE WAY TICKET	Permitted for passengers having permanent residence in the destination country or confirmed ticket for onward journey.							
COMBINATION/ MIXED CLASS	For all classes: Permitted. In case of combination or mixed class, the lower fare validity & rules are applicable to the whole journey.							
NO-SHOW PENALTY	On sectors originating from Tehran: IRR 600,000 / On sectors originating from Yerevan: EUR 25 Note: THIS PENALTY APPLIES TO BOTH ADT & CHD.							
REFUND/ CANCELLATION/ REBOOKING	<ul style="list-style-type: none"> <li>• REFUND:               <ul style="list-style-type: none"> <li>- Unused Ticket: Charge IRR 400,000 (EUR 16).</li> <li>- Partly used Ticket: Deduct applicable One-Way fare (DOW fare for WEE3M/DRT &amp; ZOW fare for ZRT &amp; IOW fare for IRT) + Used Taxes &amp; Refund the balance.</li> <li>- In case of No-show, only collect No-show penalty.</li> </ul> </li> <li>• REBOOKING:               <ul style="list-style-type: none"> <li>- Permitted within ticket validity; Charge IRR 400,000 (EUR 16) &amp; Reissue Ticket.</li> <li>- In case of No-show, only collect No-show penalty &amp; Reissue Ticket.</li> </ul> </li> <li>• Note: ABOVE PENALTIES APPLY TO BOTH ADT &amp; CHD.</li> </ul>							
UPGRADE	Permitted for W/Z/I classes: Collect fare difference + Applicable penalty & Reissue Ticket							
DISCOUNTS	CHD: 25% of applicable ADT fare / INF: 90% of applicable ADT fare.							

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TERMS AND CONDITIONS	
TAXES	<ul style="list-style-type: none"><li>• In addition to base fares, all the applicable taxes must be collected.</li><li>• YQ Tax: IRR 150,000 (EUR 4) per coupon <i>(for applying YQ tax, all tickets must be issued using agent assisted or manual method)</i></li></ul>
REMARKS	<ul style="list-style-type: none"><li>- All fares and regulations have been updated in the EP Airfare System.</li><li>- SSR: DOCS (Mandatory)</li><li>- SOTO Ticket Issuance: Not permitted.</li></ul>

Best regards

Alireza Ardekanian  
Director General Passenger Sales